



# Administrative Tools

## Electronic Remittance Advice (ERA)

Dear Aetna Better Health® Provider,

[Electronic remittance advice](#) is an electronic file that contains claim payment and remittance information sent to your office. This is sometimes referred to by its HIPAA transaction number, 835.

### The benefits of an ERA

- Reduces manual posting of claims payment information, which saves you time and money, allowing you to more efficiently manage your resources
- Eliminates the need for paper explanation of benefits (EOBs)

Fill out the ERA/EFT enrollment forms and submit them via our secure fax at **860-262-7836** or via email to [Medicaidfinance-PA@aetna.com](mailto:Medicaidfinance-PA@aetna.com). Allow 10-15 business days for processing once enrollment form is received. We'll send a confirmation letter to your office indicating the process has been completed.

[AetnaBetterHealth.com/Pennsylvania](https://AetnaBetterHealth.com/Pennsylvania)

### Need help?

Please contact Provider Relations at **1-866-638-1232** or email [ABHProviderRelationsMailbox@AETNA.com](mailto:ABHProviderRelationsMailbox@AETNA.com) with any questions or to check enrollment status. You can also send us a message via our website using the contact us form.



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